



TRASH NOISE COMPLAINT FORM

The Department of Consumer and Regulatory Affairs (DCRA) is now investigating complaints from District residents who suspect private trash haulers are operating beyond the times allowable by District Law.

Trash collection by private haulers is prohibited between the hours of 9pm and 7am in residential, special purpose, or waterfront zones, or within 300 feet of any of these zones. These rules do not apply to Department of Public Works vehicles, only private trash collection companies.

NOTE: You must submit your complaint within 7 days of the alleged violation.

COMPLAINANT INFORMATION

Complainant's Name

Complainant's Address

Complainant's Phone Number

Complainant's Email

INCIDENT INFORMATION

Location of suspected noise violation (include all details such as street numbers, cross streets, etc.)

Date of suspected violation

Time of suspected noise violation (include exact time or range of time)

Color of trash vehicle including description of any striping or graphics with company name

License plate state and number (if possible)

Where did you view the vehicle from?

What activity did you observe?

Approximately how far away were you from the vehicle?

How many times has this suspected violation occurred in the past month?

Has the suspected violation always include the same vehicle? If not, explain.

I declare under penalty of perjury that the foregoing information is true and correct.

Signature

Date

MAIL FORM OR COME IN TO DCRA

You can download the complaint form and mail or hand deliver to the DCRA Service Center, 1100 4th Street, SW 4th Floor, Washington, DC 20024.

FAX FORM TO DCRA

You can download fillable complaint form and fax to DCRA Investigations at (202) 442-9448.

