



# Visitor Parking Pass: Frequently Asked Questions

### 1. Q. What is the Visitor Parking Pass program?

The Visitor Parking Pass (VPP) program is designed to allow guests of District residents to park for more than two hours on Residential Permit blocks. The Residential Permit Parking (RPP) program provides unlimited on-street parking to participating residents living on designated blocks, and parking is limited to two hours during the hours of operations for those vehicles without the appropriate RPP sticker.

### 2. Q. Which households are eligible for the VPP program and where is a VPP valid?

Households on eligible RPP blocks in the District are eligible to register and receive passes. A VPP is only valid within the zone indicated on parking signs, and the ANC designated on the pass. Residents will be provided with a map of the boundaries where the pass can be used to help better inform their visitors where to park.

### 3. Q. When does the current pass expire and is there a grace period?

All passes have been extended to December 31, 2014. The current pass has a printed expiration date of September 30, 2014, but that date has been extended to year's end.

### 4. **Q. How long will the new 2015 pass remain valid?** The new pass will be valid January 1, 2015 through December 31, 2015.

### 5. Q. Is there a fee for the VPP?

There is no fee for the VPP.

### 6. Q. How do I register for VPP?

Residents may register for <u>VPP online</u> or contact DDOT at (202) 673-6813 (during normal business hours Monday-Friday, 8:15 am-4:45 pm). Unlike previous years, DDOT will no longer send the pass by mail to residents.

# 7. Q. How many VPPs will be issued per household?

Only one pass will be available per household or specified unit.

- 8. **Q. I live in a house with separate units; can each unit receive a VPP?** Yes, you will need to submit a Certificate of Occupancy to (parking.ddot.dc.gov)
- 9. **Q. Can I use my rental lease agreement?** No, a lease agreement is not acceptable.

## 10. Q. Why is DDOT no longer automatically mailing the pass and requiring me to register for it?

This year, DDOT will focus on providing passes to those eligible residents who request passes. The registration process will enable the agency to effectively deliver the passes to those with expressed needs and usage of the passes throughout the District. This process will also help ensure that those residents who want and will use passes receive the passes; not all eligible residents have a need for a VPP.

## 11. Q. How is DDOT addressing the concerns about the fraudulent use of the pass?

Each pass will be tracked and assigned a unique address identifier with a Quick Reference (QR) code to allow DDOT to effectively work with enforcement personnel to reduce the possibility of fraud and misuse. The QR code will identify a specific area where the





pass can be used. A holographic field will also be placed on the front of the passes to show validity. It is a civil infraction punishable by a fine of \$300 for any person to falsely represent himself or herself as eligible for a visitor permit. It is also a civil fraction, punishable by a fine of \$300 for any person to sell, duplicate or use a replicated visitor permit. Passes that are reported as lost or stolen will be voided.

### 12. Q. Can I still get a temporary Visitor Parking Pass from MPD?

Yes, residents can still obtain <u>Temporary Parking Passes</u> from Metropolitan Police Department stations for eligible vehicles.

- **13. Q. Can VPP be used in lieu of registering my vehicle with the District Department of Motor Vehicles?** No. District residents cannot use a VPP in place of registering their vehicles with the District Department of Motor Vehicles (DMV).
- 14. Q. Can I use my VPP for my guest who visits regularly and stays overnight? No, a VPP is only in effect during the hours of the RPP restrictions. If a resident has guests that stay overnight regularly, then the visitors must register their vehicles through the Registration of Out of State Automobile (ROSA) program once a Warning Citation is issued by DPW parking enforcement personnel.
- 15. Q. If my Visitor Parking Pass is for my zone can my guest use it in another zone? No, the Visitor Parking Pass that is issued to your home is designed especially for your zone and ANC.

# 16. Q. Is my Visitor Parking Pass transferable?

A. Yes, the Visitor Parking Pass is transferable to each of your guest.

- **17.** Q. Can I pick my annual Visitor Parking Pass up? No, Visitor Parking Passes are only mailed out.
- **18. Q. I have been approved for a Visitor Parking Pass; when should I expect to receive it?** You should expect to receive your VPP within 7-10 business days after the approval date.

#### **19.** If I lose my VPP, can I get a replacement pass? Yes, if your VPP is lost you can request a replacement pass at (https://vpp.ddot.dc.gov/vpp/)

#### 20. What to do if my VPP is stolen?

If your VPP is stolen, please get a police report from the local police precinct in the area. Call DDOT's call center at (202) 671-2700 during normal business hours and reference your police report number.